

Calculations & calculators you can trust

delivered by our in-house actuarial team

Whether it's assuring your calculators, adapting existing tools, or carrying out the calculations themselves, we adopt an efficient, tailored approach that gives you what you need.

Our in-house team of actuarial and redress experts are second to none, with years of practical experience calculating loss or detriment across a comprehensive list of product types.

British Steel pension transfers

The FCA is consulting on a S404 consumer redress scheme for British Steel pension transfers.

Whether you need provisional calculations to help your forecasting, or you want existing complaints sorting quickly, we're here to help.

What we do



Redress & loss calculations

We are experienced in handling simple and high-volume or complex and targeted calculations. We advise on the best course to make sure outcomes are fair for your customers, are commercially viable for you, and that the approach meets applicable FOS and FCA guidelines.



Case handling

We can handle some or all aspects of the settlement process, taking the problem off your hands. This may include loss assessment report, offer letter and settlement phases as well as conducting quality assurance.



Calculator build & assurance

We build and assure calculator tools for any context, compatible with a range of applications and software platforms. We also work to maintain, adapt and assure existing calculators.

Our tailored solution is specific to your needs and has had actuarial sign-off – far more comprehensive than an off-the-shelf calculator.

Calculations we specialise in:

- ✓ DB transfers & ETV
- ✓ GMP equalisation
- ✓ Pension increase exchange
- ✓ Protected tax-free cash

How we do it better



Experience matters

We've built, assured and maintained calculators and calculated redress across the breadth of financial services products and sectors.



Unmatched knowledge

When it comes to nuanced and complex cases, you can trust us. We understand the endless intricacies of actuarial redress and calculations so you don't have to.



Commercially minded

Our approach is designed to make the most of efficiencies and bring you commercially viable outcomes.